



May 2025 What's New at Your CU

CU Name	What's New
1st United CU Pleasanton, CA	TBA
America's CU DuPont, WA	Eltropy, PayCenter, Zoom Contact Center
Azura CU Topeka, KS	Conversion to Symitar November 2025
CAHP CU Sacramento, CA	Converting to JH from current core provider
CommonWealth CU San Jose, CA	Converting from Fiserv XP2 to Symitar.
Consolidated Community CU Portland, OR	Merger
Credit Human San Antonio, TX	PowerFrame/PowerDocs, Opening up new Markets
Credit Union 1 Anchorage, AK	Our Wasilla branch just had it's grand opening on 4/4!
Credit Union West Glendale, AZ	Business Services
Embold CU Milwaukie, OR	Digital strategy
FedChoice CU Lanham, OR	ILS from Velocity
Fibre FCU Longview, WA	Teller capture, VDI, ITMs, new call center, enhancing digital member experience,
First Community CU Coquille, OR	Online/Mobile Banking, ITMs & TCRs, Instant Issuance, New Account Opening process, Teller Capture, PayCenter FedNow API Integration, SymXchange (Persistant)
Foothill FCU Arcadia, CA	New firewalls, new branch, new vendors, CRM (Next Business), DMI External Loan
Frontier CU Idaho Falls, ID	New vendors, new branches, new Sr Programmer Analyst II
Great NorthWest FCU Aberdeen, WA	Converted to Symitar, looking at custom dev options
Interra CU Goshen, IN	New Forms Vendor (Glide and Plaid), New Service Desk Software (Halo), new Mortgage Software (Mpower)

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iQ CU Vancouver, WA	EDS/SDS deletion, SymXChange, AI everything, knowledgebase chatbot for internal processes and procedures, business householding for online banking, Moving to EASE, Completed Opcon Cloud, Azure, Finboa disputes, and CXI wire, development modernization, Zest loan decisioning, budget software, online banking enhancements
Kitsap CU Bremerton, WA	TBA
Mac FCU Fairbanks, AK	Synergy, eSign, ImageCenter, and PowerFrame Docs!
Mid Oregon CU Bend, OR	TBA
MountainCrest CU Arlington, WA	Banno
NASA FCU Upper Marlboro, MD	Alkami, EFT Gold, Akuvo
Nebo CU Springville, UT	Planning to build a branch
Numerica CU Spokane Valley, WA	Decedent automation, Meridian Link for Mortgage, MANTL AOS implementation, Docnomy/Dreams savings integration into digital banking, Better Branches lobby manager, VM replacement with Nutanix, migration of website to Craft, Tellerly
O Bee CU Lacey, WA	TBA
Old West FCU John Day, OR	New branch, LoanVantage and Synapsys, SmartPay Biller Direct Payments, Business Banno
Orange County's CU Santa Ana, CA	Digital Banking, New Overdraft and Courtesy Pay Options, Zelle coming soon
Pen Air CU Pensacola, FL	Department restructuring and new Business Process Efficiency efforts
PenAir CU Pensacola, FL	Mortgage servicing in-house
Platinum FCU Duluth, GA	New Accounts to spread out deposits, Lending Staff
Red Canoe CU Longview, WA	Robotic Processing Automation, New Member Promotions, Dashboard Strategy, Lumin Online Banking
Redwood CU Santa Rosa, CA	Agile sprint methodology for development, savings tools in digital banking
Rize CU Irwindale, CA	Automating manual processes, Implementation of new phone system - using Port X
Rocky Mountain CU Helena, MT	Going to ease this year
Sacramento CU Sacramento, CA	Moving to Glide for new accounts and XDI for Statements

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Salal Community CU Seattle, WA	Lots, working on the migration to PowerFrame and Chromium
SELCO Community CU Springfield, OR	Debt Cancellation, Digital Banking SDK Projects, FedNow, Zelle, BioCatch, upgrade to MeridianLink's Modern Experience, Rewards Prog, exploring utilization of Collections Package, Queue Management, Bankruptcy tools.
Solarity Credit Union Yakima, WA	Loyalty Programs, Synergy + eSign, OLB Upgrade, Commercial Loans
Sound CU Tacoma, WA	RPA
Southland CU Los Alamitos, CA	Opcon Automation
Town & Country CU Minot, ND	LOS, Phone, CPI/MPI, and Powerframe Docs Conversion
Tucoemas FCU Visalia, CA	We converted to JHA about a year ago, IT projects and integrations
Tulare County FCU Tulare, CA	NHS/More inhouse programming, Early Direct Deposit
UNCLE CU Livermore, CA	AI Agents, CoPilot
Unitus CU Tigard, OR	Automation, new mortgage LOS (Empower), 2 branches to open in Fall, Fee assessment limiting, ACH and Draft Resubmit OD/NSF, Alkami Card Management, CULIANCE to PULSE Network, Quest MSHTML to Chromium, SymConnect to SymXchange migrations, PowerFrame implementation,
US Eagle FCU Albuquerque, NM	Early phase of the acquisition of a business bank.
Utah First CU Salt Lake City, UT	So many things
VA Desert Pacific FCU Signal Hill, CA	Shopping member and loan POS software that integrates into Symitar
Vantage West CU Tuscon, AZ	Working on efficiencies with AI
Water & Power CU Los Angeles, CA	ITMs, CTK
WestStar CU Las Vegas, NV	TBA
Whitefish CU Whitefish, MT	Converting to MeridianLink Mortgage, Contact Event Manager, superior IRA, ImageCenter, eReceipts, TalkDesk, EASE in Sept, software test Automation
WA State Employees CU Olympia, CA	Implementing a commercial lending platform and E-notices, expanding branch technologies, Focus on efficiencies, accepting digital loan payments outside of online banking, Backbase online banking upgrade and looking at EASE in the next year or so, One Time Payments, Chromium, implemented Paymentus